

# Standard in Focus

## Standard 2: Organisational purpose

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- **2.1** - *The purpose of the health service that employs or trains interns includes setting and promoting high standards of medical practice and intern training.*

This standard requires providers to demonstrate that the systems and structures that govern the intern training program are designed to continually monitor and support high standards of medical practice. High standards of medical practice can generally fall into specific categories such as patient centred care, competent and well-trained medical practitioners, safety and quality measures, trust, teamwork, communication, accreditation and others.

A provider should be able to articulate the systems that are used within their program to support high standards, monitor program elements, and adapt implementation when issues or concerns arise. Often this can be demonstrated through documented quality improvement cycles, action plans, and analysis of evaluations. Also important are pieces of evidence showing how the various elements of program design from vision statements and strategic plans coalesce with actions and adaptations to address concerns as they become known. Additionally, providers can evidence any other elements of their program that they believe supports further excellence in medical practice.

This can include, but is certainly not limited to, awards of excellence, collaboration with patient safety units and/or consumer groups, programs that address staff wellbeing & empowerment, values frameworks and showing how those are implemented throughout the Intern Training Program (ITP), and building cultures of success and safety.

Often providers include examples of these types of program elements in their applications for accreditation, yet don't draw the connections for the assessor teams to show how these tie into the ITP or how the impact of such programs improve the overall standards of medical practice locally.